

# OMF International

## 4th Platform

OMF International is a not-for-profit church organisation with origins dating back to 1832. The organisation believe in international, cross-cultural, Christian mission committed to East Asia's community. Through faith and mission and with tasks varying from church planting to missional business, student work to medical practice, OMF international's vision is to present the Gospel through word and deed.



### THE ISSUE /

When an IT support contract was up for review, the UK IT Manager sourced three suppliers which included 4th Platform as the incumbent. As is common in today's ever changing technology, a broader and new solution was also needed to facilitate the wireless requirements, which sometimes saw forty or so employees logging in at the same time, but needing various ports around the building.

### WHAT 4TH PLATFORM SAID /

We've worked with OMF for a few years and we understand the challenges they can face and the need to ensure that they have the best solution for the best price. We worked closely with Mark to ensure that the solution was exactly what they needed and was fit for purpose, giving OMF total support and peace of mind.

### WHAT OMF INTERNATIONAL SAID /

UK IT Manager Mark Farnham said, "now we have nearly 100% wireless coverage across the building which means on days where maybe 40 people need to log in, it's a smooth and easy process for us all. We're really happy with the service 4th Platform have given us, one of the main things that's important is mutual trust."

### THE SOLUTION /

Of the suppliers looking to help the OMF, 4th Platform came through as the preferred choice. Not only was the solution tailored to the needs of the organisation, but also as a charity, finding the most cost effective solution is paramount. Trust was equally important to the OMF team.

"We know we can rely on 4th Platform to react with support quickly. From the Account Managers to the support team, they all go the extra mile."

